

# KYS TRANSPORT

*Specialists of: Furniture and office removals, Bulk carriers, Machinery Equipment*

8 CANESIDE DRIVE, CANESIDE, PHOENIX, 4068

OFFICE NO: (031) 506 1044 / 074 864 3541

CELL NO: 074 814 3541/ 064 511 8814

Email: [kystransport2@gmail.com](mailto:kystransport2@gmail.com)

Visit Our Website: [www.kystransport.co.za](http://www.kystransport.co.za)

JANUARY 2020

## TERMS AND CONDITIONS

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### Booking / Payment

The client is required to pay a 50% deposit for local removals prior to booking date and 75% deposit for long distances removals.

Please use the quotation number as reference when making payment.

The balance owing is to be paid and reflect in our account before offloading of goods.

All EFT payment notifications should be e-mailed/forwarded to [kystransport2@gmail.com](mailto:kystransport2@gmail.com).

Most preferred: Cash for local removals

Please note should balance payment not be made, goods of value, exceeding the amount owing will be retained until outstanding balance is settled in full.

A fee will be incurred on storage and re-delivering of goods.

Such goods will be retained for a limited time frame of 60 days following which, we are to proceed with the sale of same to settle outstanding debt.

### Cancellation

A fee of 30% is charged of the full amount quoted, should there be a cancellation of the removal or change in removal date.

### Damages

The client, in no circumstance, may choose to hold back money owing to KYS Transport should goods be damaged during the move, however, the matter will be resolved in an orderly manner. If damages were incurred by the staff of KYS Transport, we will gladly reimburse the Client with a fraction of money or repair such item.

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## Insurance

Kindly note KYS Transport offers G.I.T. cover only to clients. If the vehicle carrying goods overturns, catches on fire, meets an accident or looting, then only will the goods be insured if damaged.

Please note ALL RISK COVER should be taken by client with his/her insurance broker.

## Inventory

Only items listed on the inventory provided will be collected. All items not listed will attach a surcharge fee.

## Client, 3rd party Transporter & KYS Transport

Please note: The client and the driver are not entitled to discuss quotation/cost of removal in person, if the client needs another quote he/she should contact KYS Transport and request for a quotation. This is a breach of contract if further information is exchanged between client and driver. This can result in further action been taken against the Client and 3rd party transporter.

## Packaging of Goods

KYS Transport is not responsible for the packaging of any items or clearing items left in cupboards and wardrobes. It is the client's responsibility to ensure that all goods are properly packaged prior to collection of same.

KYS Transport will undertake such responsibility should the packaging be done by ourselves in the presence of the client, who is to oversee such a task.

We do NOT move glass tops, paintings and mirrors without the glass tops, mirrors or paintings being covered in bubble wrap, either by us ( at a surcharge )or by the client.

**NB: All TV's are to be BOXED or BUBBLE WRAPPED.**

**It is the client's responsibility to ensure all fragile items are BUBBLE WRAPPED or Crated, depending.**

**We offer this service at an additional cost.**

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## **Other:**

The client is to contact the said transporter regarding any further information of the removal on that particular day.

If any information is kept from the transporter regarding, height restrictions not allowing the vehicle into complex or driveway, walking distance more than 40metres, no goods lift in building, goods to be carried up staircase, furniture cannot be taken out of door entrance, dismantling and re-assembling of such goods, goods taken over a balcony, this will result in an additional surcharge been added on.

## **Please Note:**

Should there be LOAD SHEDDING on a removal date and it was not brought to our attention then the client is responsible for the surcharge fee if goods were carried up/down staircases instead of elevators.

If the vehicle travels on gravel roads and we were not informed upon quoting, then the client is responsible for any additional costs prior to the goods been offloaded.

We at KYS Transport will not be responsible for any breakages and damages pertaining to goods while driving on gravel roads.

Kindly be advised should KYS TRANSPORT arrive late on the REMOVAL DATE, this could be due to unforeseen circumstances as there are many delays due to accidents, road works, bad weather conditions and delays may occur at collection and delivery points.

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PLEASE READ CAREFULLY BEFORE SIGNING OUR TERMS AND CONDITIONS

CLIENT: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

Mr Kuben Naidoo

(Director)

Cell: 074 814 3541 / 064 511 8814

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